

## **Medical Services Plan (BC MSP) & International Student Q & As (BC Services Card with MSP number on the back)**

**Q: What can I use my BC Care Card for?**

A: You can use your BC Care Card when you visit the hospital, doctor's office, or medical clinics for emergency and non-emergency visits.

**Q: How do I use my BC Care Card?**

A: When you visit the doctor or the hospital, show your Care Card and you do not pay for the visit for basic services.

**Q: Does my BC Care Card cover prescription medication, vision care, and dental care?**

A: No, the Care Card is a basic medical insurance plan (i.e. covers doctor & hospital visits). Prescription medication, vision care and dental care are covered through an extended health plan.

You are automatically enrolled in the Student Union at VCC's (SUVCC) Health and Dental Plan if you are a full-time student in Career or University Transfer programs at VCC. Coverage includes dental services, extended health services such as massage, physiotherapy and acupuncture, and also prescription medicines and eyeglasses (vision care). The cost is automatically charged to your first tuition payment. Please visit <http://suvcc.ca/services/health-and-dental-plan/> for more details.

**Q: How do I pay for my BC Care Card?**

A: MSP will send regular bills to the address on your application form. Bills can be paid at your local bank. See the back of the bill for other payment options (ex. mailing in a cheque or setting up on-line banking).

**Q: If I go home for a short term, can I stop my MSP?**

A: You must contact MSP by telephone at 604-683-7151 to make arrangements.

**Q: What if I move?**

A: If you still live in British Columbia, you must contact MSP to change your address. You can do this by going on-line and completing the 'Address Changes or Moves within BC' form:

<http://www2.gov.bc.ca/gov/content/health/health-forms/msp/forms-for-bc-residents>

If you are leaving British Columbia, you can complete the 'Permanent Move Outside British Columbia' form at the link above.

**Q: What if I lose my BC Care Card? Can I get a replacement?**

A: If you need to replace a lost, stolen or damaged CareCard, you should contact MSP by telephone to request for a replacement card at 604-683-7151.

**Q: How can I contact MSP?**

A: You can contact MSP by telephone at 604-683-7151. They are open Monday to Friday from 8:00am to 4:30pm. Note: this is the main office in Victoria. There are no MSP offices in Metro Vancouver.

Website: <http://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents>

MSP can also be contacted by mail at:

Medical Services Plan  
P.O. Box 9035 Stn Prov Govt  
Victoria, BC V8W 9E3