



SEXUAL VIOLENCE AND MISCONDUCT POLICY 210

APPENDIX A

Resources

Internal Support Resource List

VCC Counselling Services

Free, confidential counselling services for VCC Students, offered both in-person or virtually, by phone or Zoom.

Broadway Campus: 1155 East Broadway Entrance, Building A, Level 4
Monday, Tuesday, and Friday: 9 a.m. – 4 p.m.
Wednesday: 12 p.m. – 7 p.m.
Thursday: 10 a.m. – 4 p.m.

Downtown Campus: 250 West Pender Street Entrance, Level 1, Room 103
Monday, Tuesday, Wednesday, and Friday: 9 a.m. – 4 p.m.
Thursday: 10 a.m. – 4 p.m.

Ways to book an appointment:

Phone: 604.871.7000, option 2
In person: Book through reception at one of our locations listed above.
Online: <http://www.vcc.ca/services/services-for-students/counselling/>

Please note: If you are having difficulty finding availability online, please call and/or book in-person as there are often additional appointment options available. Moreover, if you require an urgent appointment, please let reception know and they will do their best to find you the most immediately available appointment time and counsellor.

REES Community

A secure and encrypted online resource to report sexual violence and misconduct to the College. Available for VCC students and employees.
Web: <http://www.reescommunity.com/campus>

VCC Arbiter of Student Issues

The Arbiter of Student Issues (ASI) recognizes the need to provide support to VCC students around disputes and complaints arising at VCC and relative to VCC policies. The ASI is a dedicated resource available to guide a student who finds themselves either at the centre of a complaint or lodging a complaint. The ASI is an impartial and neutral party in all complaint processes, with the ability to hear

complaints, investigate them with all parties concerned, and offer informal and formal dispute resolution mechanisms to resolve the dispute.

Broadway Campus: Building A, Student Services Area, Room 4017
Tuesday - Friday
Email: tmarks@vcc.ca
Phone: 604-871-7040

Students' Union of VCC - Student Advocate

The Students' Union of VCC Students' Advocate provides a safe, confidential and informal environment for students to discuss conflicts, complaints or disputes. The Students' Advocate can provide support and assistance with interpretations of VCC policies and procedures.

Broadway Campus: Building A, Room 2662
604-871-7146
Downtown Campus: Room 358
604-871-7072
Email: advocacy@suvcc.ca
Web: <http://suvcc.ca/>

VCC Safety, Security, Risk and Privacy

Helps students solve problems related to their safety and security. Conducts investigations in Sexual Violence or Misconduct.

Downtown Campus: Room 236
Broadway Campus: Building A, Level 5, Room 5045b
Phone: 604-443-8351
Web: <http://www.vcc.ca/services-for-students/sexual-violence-support-services>

VCC People Services

Address: Building A, 5th Floor (Broadway Campus)
Email: hrcentral@vcc.ca
Web: <http://www.vcc.ca/about/college-information/careers/contact-hr/>

VCC Indigenous Education Community Engagement

Address: Broadway Building B, Level 2, Room 2232
Downtown, Level 1, Room 100M
Email: indigenous@vcc.ca
Web: <https://www.vcc.ca/services/services-for-students/indigenous-services/welcome/>

Canadian Union of Public Employees Local 4627

Web: <http://www.cupe4627.com/>
Email: cupe4627@cupe4627.com
Broadway Campus: Room 3304
Phone: 604-871-7043
Downtown Campus: Room 942

Vancouver Community College Faculty Association

Web: <http://vccfa.ca/>
Email: info@vccfa.ca
Phone: 604-688-6210
Address: 401 – 402 West Pender Street Vancouver, BC V6B 1T6

Morneau Shepell - Employee and Family Assistance Program

24 hour line providing information and support to any work, health or life concern
Web: <https://www.workhealthlife.com/>

External Support Resource List**Salal Rape Crisis Centre**

Salal offers free-of-charge anti-oppressive, decolonizing, intersectional feminist support to survivors of sexual violence. Services are open to women, trans, Two-Spirit, non-binary, and gender diverse people.

Web: salalvsc.ca
24-hour Crisis Line: 604-255-6344
Toll-Free: 1-877-392-7583
Office Line: 604-255-6228 (public education requests or general questions about WAVAW)

Battered Women's Support Services Society

Services for self-identified women who have experienced relationship violence.

Web: <http://www.bwss.org>
Crisis & Counselling: 604-687-1867
Toll-Free: 1-855-687-1868

Vancouver and Lower Mainland Multicultural Family Support Services Society (VLMFSS) Assistance for immigrant and visible minority women and their families who are experiencing family violence. Services offered in many different languages.

Web: <http://www.vlmfss.ca>
Email: againstviolence@vlmfss.ca
Phone: 604-436-1025

BC Society for Male Survivors of Sexual Abuse

Support for self-identified men and boys who have been sexually assaulted.

Web: <http://bc-malesurvivors.com/>
Vancouver Phone: 604-682-6482
Surrey Phone: 778-222-6885

Catherine White Holman Wellness Centre

Free counselling, health services, and legal information for transgender and gender non-conforming people. Clinics are open on the second and fourth Sunday of every month.

Web: <http://www.cwhwc.com/>
Email: contactus@cwhwc.com
Phone: 604-442-4352

Vancouver General Hospital

Sexual Assault Service for sexual assault survivors of all genders, within the past seven days. Go to VGH Emergency Department and ask for the Sexual Assault Service. Nurses and doctors are on-call 24 hours a day. Care Card is not required.

Address: 920 10th Avenue West, Emergency Entrance

YWCA of Metro Vancouver

The Domestic Violence Outreach Worker provides one-to-one support and outreach in the Downtown Eastside, including safety planning for women who have experienced violence in a relationship.

Web: <http://www.ywcavan.org>

Phone: 604-216-1653

Legal Educator at YWCA

Provides legal support to women and answers questions about legal issues.

Web: <http://www.ywcavan.org>

Email: avollans@ywcavan.org

Phone: 604-734-5517 ext. 2235

VictimLINK

24-hour service, in many different languages providing information, crisis support, and referrals to all victims of crime.

Web: <http://www.victimlinkbc.ca>

Email: VictimLinkBC@bc211.ca

Toll-Free 1-800-563-0808

Text message: 604-836-6381

TTY (for Deaf & hard-of-hearing people): 604-875-0885

Deaf, Hard of Hearing & Deaf-Blind Well-Being Program

The Well-Being Program provides mental health services for Deaf, Hard of Hearing & Deaf-Blind people throughout the province of BC.

Web: deafwellbeing.vch.ca

Voice: 778-819-0951

Text: 778-987-4174

TTY: 604-456-0901

Email: wellbeing.staff@vch.ca