



## SEXUAL VIOLENCE AND MISCONDUCT POLICY 210

### APPENDIX A

#### Resources

##### **Internal Support Resource List**

##### **VCC Counselling Services**

Free, confidential counselling services for VCC Students, offered both in-person or virtually, by phone or Zoom.

**Broadway Campus:** 1155 East Broadway Entrance, Building A, Level 4  
Monday, Tuesday, and Friday: 9 a.m. – 4 p.m.  
Wednesday: 12 p.m. – 7 p.m.  
Thursday: 10 a.m. – 4 p.m.

**Downtown Campus:** 250 West Pender Street Entrance, Level 1, Room 103  
Monday, Tuesday, Wednesday, and Friday: 9 a.m. – 4 p.m.  
Thursday: 10 a.m. – 4 p.m.

Ways to book an appointment:

Phone: 604.871.7000, option 2  
In person: Book through reception at one of our locations listed above.  
Online: <http://www.vcc.ca/services/services-for-students/counselling/>

Please note: If you are having difficulty finding availability online, please call and/or book in-person as there are often additional appointment options available. Moreover, if you require an urgent appointment, please let reception know and they will do their best to find you the most immediately available appointment time and counsellor.

##### **REES Community**

A secure and encrypted online resource to report sexual violence and misconduct to the College. Available for VCC students and employees.  
Web: <http://www.reescommunity.com/campus>

##### **VCC Arbiter of Student Issues**

The Arbiter of Student Issues (ASI) recognizes the need to provide support to VCC students around disputes and complaints arising at VCC and relative to VCC policies. The ASI is a dedicated resource available to guide a student who finds themselves either at the centre of a complaint or lodging a complaint. The ASI is an impartial and neutral party in all complaint processes, with the ability to hear

complaints, investigate them with all parties concerned, and offer informal and formal dispute resolution mechanisms to resolve the dispute.

Broadway Campus: Building A, Student Services Area, Room 4017  
Tuesday - Friday  
Email: [tmarks@vcc.ca](mailto:tmarks@vcc.ca)  
Phone: 604-871-7040

### **Students' Union of VCC - Student Advocate**

The Students' Union of VCC Students' Advocate provides a safe, confidential and informal environment for students to discuss conflicts, complaints or disputes. The Students' Advocate can provide support and assistance with interpretations of VCC policies and procedures.

Broadway Campus: Building A, Room 2662  
604-871-7146  
Downtown Campus: Room 358  
604-871-7072  
Email: [advocacy@suvcc.ca](mailto:advocacy@suvcc.ca)  
Web: <http://suvcc.ca/>

### **VCC Safety, Security, Risk and Privacy**

Helps students solve problems related to their safety and security. Conducts investigations in Sexual Violence or Misconduct.

Downtown Campus: Room 236  
Broadway Campus: Building A, Level 5, Room 5045b  
Phone: 604-443-8351  
Web: <http://www.vcc.ca/services-for-students/sexual-violence-support-services>

### **VCC People Services**

Address: Building A, 5th Floor (Broadway Campus)  
Email: [hrcentral@vcc.ca](mailto:hrcentral@vcc.ca)  
Web: <http://www.vcc.ca/about/college-information/careers/contact-hr/>

### **VCC Indigenous Education Community Engagement**

Address: Broadway Building B, Level 2, Room 2232  
Downtown, Level 1, Room 100M  
Email: [indigenous@vcc.ca](mailto:indigenous@vcc.ca)  
Web: <https://www.vcc.ca/services/services-for-students/indigenous-services/welcome/>

### **Canadian Union of Public Employees Local 4627**

Web: <http://www.cupe4627.com/>  
Email: [cupe4627@cupe4627.com](mailto:cupe4627@cupe4627.com)  
Broadway Campus: Room 3304  
Phone: 604-871-7043  
Downtown Campus: Room 942

**Vancouver Community College Faculty Association**

Web: <http://vccfa.ca/>  
Email: [info@vccfa.ca](mailto:info@vccfa.ca)  
Phone: 604-688-6210  
Address: 401 – 402 West Pender Street Vancouver, BC V6B 1T6

**Morneau Shepell - Employee and Family Assistance Program**

24 hour line providing information and support to any work, health or life concern  
Web: <https://www.workhealthlife.com/>

**External Support Resource List****Salal Rape Crisis Centre**

Salal offers free-of-charge anti-oppressive, decolonizing, intersectional feminist support to survivors of sexual violence. Services are open to women, trans, Two-Spirit, non-binary, and gender diverse people.

Web: [salalsvsc.ca](http://salalsvsc.ca)  
24-hour Crisis Line: 604-255-6344  
Toll-Free: 1-877-392-7583  
Office Line: 604-255-6228 (public education requests or general questions about WAVAW)

**Battered Women's Support Services Society**

Services for self-identified women who have experienced relationship violence.

Web: <http://www.bwss.org>  
Crisis & Counselling: 604-687-1867  
Toll-Free: 1-855-687-1868

**Vancouver and Lower Mainland Multicultural Family Support Services Society (VLMFSS)** Assistance for immigrant and visible minority women and their families who are experiencing family violence. Services offered in many different languages.

Web: <http://www.vlmfss.ca>  
Email: [againstviolence@vlmfss.ca](mailto:againstviolence@vlmfss.ca)  
Phone: 604-436-1025

**BC Society for Male Survivors of Sexual Abuse**

Support for self-identified men and boys who have been sexually assaulted.

Web: <http://bc-malesurvivors.com/>  
Vancouver Phone: 604-682-6482  
Surrey Phone: 778-222-6885

**Catherine White Holman Wellness Centre**

Free counselling, health services, and legal information for transgender and gender non-conforming people. Clinics are open on the second and fourth Sunday of every month.

Web: <http://www.cwhwc.com/>  
Email: [contactus@cwhwc.com](mailto:contactus@cwhwc.com)  
Phone: 604-442-4352

**Vancouver General Hospital**

Sexual Assault Service for sexual assault survivors of all genders, within the past seven days. Go to VGH Emergency Department and ask for the Sexual Assault Service. Nurses and doctors are on-call 24 hours a day. Care Card is not required.

Address: 920 10th Avenue West, Emergency Entrance

**YWCA of Metro Vancouver**

The Domestic Violence Outreach Worker provides one-to-one support and outreach in the Downtown Eastside, including safety planning for women who have experienced violence in a relationship.

Web: <http://www.ywcavan.org>

Phone: 604-216-1653

**Legal Educator at YWCA**

Provides legal support to women and answers questions about legal issues.

Web: <http://www.ywcavan.org>

Email: [avollans@ywcavan.org](mailto:avollans@ywcavan.org)

Phone: 604-734-5517 ext. 2235

**VictimLINK**

24-hour service, in many different languages providing information, crisis support, and referrals to all victims of crime.

Web: <http://www.victimlinkbc.ca>

Email: [VictimLinkBC@bc211.ca](mailto:VictimLinkBC@bc211.ca)

Toll-Free 1-800-563-0808

Text message: 604-836-6381

TTY (for Deaf & hard-of-hearing people): 604-875-0885

**Deaf, Hard of Hearing & Deaf-Blind Well-Being Program**

The Well-Being Program provides mental health services for Deaf, Hard of Hearing & Deaf-Blind people throughout the province of BC.

Web: [deafwellbeing.vch.ca](http://deafwellbeing.vch.ca)

Voice: 778-819-0951

Text: 778-987-4174

TTY: 604-456-0901

Email: [wellbeing.staff@vch.ca](mailto:wellbeing.staff@vch.ca)