

COVID-19 – REMOTE/ONLINE VCC STUDENT SERVICES AND RESOURCES

VCC is temporarily moving all in-person/face-to-face campus services for students and the public to online/ phone-call-only options. See below for a full list of affected services and contact information. Please see vcc.ca/covid-19 for more information.

ACADEMIC ADVISING & ASSESSMENT SERVICES

Advising appointments are available and will be offered over the phone. Please call the Student Service Centre at 604.871.7000, option 2, or schedule online at vcc.ca/advising.

Online assessments are also available, please check vcc.ca/assessments for updates.

Phone: 604.871.7093

Email: assessments@vcc.ca / advisingservices@vcc.ca

vcc.ca/advising

vcc.ca/assessments

BOOKSTORE

Supplies and texts can be purchased online and shipped. Inquires may be made by email.

Email: bookstore@vcc.ca

vcc.ca/store

COUNSELLING

Counselling services are available and will be offered over the phone or by Zoom.

Phone: 604.871.7000, option 2 to schedule an appointment

vcc.ca/counselling

CONTINUING STUDIES

All inquiries may be made by phone, email, or online.

Phone: 604.443.8484

Email: cstudies@vcc.ca

vcc.ca/continuing-studies/ask-us-form

DISABILITY SERVICES

If you are an enrolled student, please contact the employee who you have been working with via email. Faculty, external contacts, and prospective students may make inquiries by phone or email.

Phone: 604.871.7000, option 2

Email: disabilityservices@vcc.ca

vcc.ca/disabilityservices

DISPUTE RESOLUTION

Students may meet remotely with the Arbiter of Student Issues, Tanny Marks. Appointments must be booked in advance by phone or email.

Phone: 604.871.7000, ext. 7040

Email: tmarks@vcc.ca

vcc.ca/disputeresolution

FINANCIAL AID

Please contact the Financial Aid office by phone or email.

Phone: 604.871.7046

Email: financialaid@vcc.ca

vcc.ca/financialaid

ID/LIBRARY CARD

VCC student cards are not being issued at this time.

INDIGENOUS EDUCATION & COMMUNITY ENGAGEMENT

VCC's Indigenous Advisors can be reached by email.

Email: indigenous@vcc.ca

vcc.ca/indigenous

INTERPRETING SERVICES

Interpreting services is providing services to students via Zoom.

Phone/text: 604.328.8742

Email: interpreting@vcc.ca

vcc.ca/interpreting

INTERNATIONAL STUDENT SERVICES

The VCC International Education office is available to provide support to students.

Phone: 604.443.8600

Email: study@vcc.ca

vcc.ca/international



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SERVICES AND RESOURCES FOR VCC STUDENTS (CONTINUED)

STUDENT CONDUCT AND JUDICIAL AFFAIRS

VCC seeks to provide and maintain a safe and respectful learning and working environment in which the rights, responsibilities, and dignity of all are respected. Students are expected to know and follow our Student Code of Conduct Policy D4.3.

Email: dstevenson@vcc.ca

vcc.ca/policies

LEARNING CENTRE

All tutoring is now available in real-time, online sessions.

Details and online resources are available at vcc.ca/tlc.

Book an appointment: vcc.mywconline.com

Questions? Email:

- English tutors: englishtutor@vcc.ca
- Math/Science tutors: mathsciencetutor@vcc.ca
- Business tutor: businesstutor@vcc.ca
- Life Sciences tutor: lifesciencetutor@vcc.ca

vcc.ca/tlc

LIBRARY

Loaning of print materials (books, kits, DVDs), equipment, and access to computer labs and study spaces are all suspended until further notice.

Online resources including e-books, streaming videos, guides to citation styles, etc. are available at vcc.ca/library.

Help with information, research, citations, and avoiding plagiarism is available by email or online chat.

Email: libraryhelp@vcc.ca

vcc.ca/library

OTHER SERVICES

Until further notice, all student-run commercial services will be temporarily suspended. Below is a full list of affected areas:

- Asian Culinary Arts
- Auto Shop
- Cafeteria
- Catering
- Dental Clinic
- JJ's Restaurant
- Seiffert Market
- The Bistro
- The Chef's Table Pop-up Kitchens
- VCC Salon & Spa

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