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ACRD 2255: Estimating, Planning and Scheduling 4

EFFECTIVE DATE

May 2019

DEPARTMENT

Auto Collision Refinishing Dip

DESCRIPTION

This course builds on Estimating, Planning and Scheduling 3 with a focus on the auto glass industry. Students learn insurance claim processes in B.C. including an overview of industry-specific software and NAGS parts costing system. Students also learn pre-repair steps including pre-scanning electronics and work planning and organization. This course is part of the full-time Automotive Collision and Refinishing Diploma program.

CREDITS

1.0

YEAR OF STUDY

2nd Year Post-secondary

PREREQUISITES

ACRD 2155 Estimating, Planning and Scheduling 3

COREQUISITES

None

COURSE LEARNING OUTCOMES

Upon successful completion of this course, students will be able to:

- Describe effective communication in the auto glass industry
- Describe auto glass terminology relating to insurance claim processes
- Use NAGs calculators to locate and price glass
- Describe diagnostic trouble codes
- Contribute to the preparation of estimates and supplements
- Assess damage to develop repair plan
- Organize parts, materials and work area to carry out repair plan

PRIOR LEARNING ASSESSMENT & RECOGNITION (PLAR)

None

HOURS

Lecture: 19

Lab: 6

INSTRUCTIONAL STRATEGIES

Instructional strategies include: Lectures, demonstrations, assigned homework, group work, individual work, field trips, and project work in an authentic shop environment.

GRADING SYSTEM

Percentages-ITA

PASSING GRADE

70%

EVALUATION PLAN

Type	Percentage	Assessment activity
Assignments	25	Quizzes and Assignments (formative - theory)
Exam	20	Theory exam (summative - theory)
Project	30	Practical assignments (preparation, task completion, cleanup, document writing-service report etc.)
Participation	25	Observable active participation and team work

COURSE TOPICS

- Estimating and Customer Service for Auto Glass
- Scan Tools and Calibration
- Using NAGS

LEARNING RESOURCES

None

Notes:

- Course contents and descriptions, offerings and schedules are subject to change without notice.
- Students are required to follow all College policies including ones that govern their educational experience at VCC. Policies are available on the VCC website at:
<https://www.vcc.ca/about/governance--policies/policies/>.
- To find out how this course transfers, visit the BC Transfer Guide at <https://www.bctransferguide.ca>.

Broadway campus

1155 East Broadway
Vancouver, B.C. Canada
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Downtown campus

250 West Pender Street
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Annacis Island campus

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