



# ARPT 1141: Pre Delivery Inspection (PDI)

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## EFFECTIVE DATE

## DEPARTMENT

Automotive Refinish Prep - Voc  
**DESCRIPTION**

During this course students apply the procedures and methods of Pre-Delivery Inspection (PDI) to industry and customer standards. This course is part of the full-time Automotive Refinishing Prep Technician, Automotive Refinishing Prep Technician - High School Programs

## CREDITS

1.0

## YEAR OF STUDY

1st Year Post-secondary

## PREREQUISITES

None

## COREQUISITES

None

## COURSE LEARNING OUTCOMES

Upon successful completion of this course, students will be able to:

- Identify topcoat surface imperfections
- Describe the removal of surface imperfections
- Describe trim and accessory removal and installation procedures
- Describe decal and striping removal and application methods
- Describe the importance of a vehicle pre-delivery check
- Describe the importance of a correctly detailed vehicle
- Describe the area of the vehicle that must be checked prior to customer delivery
- Prepare vehicles for customer pickup
- Describe the information that a customer should be advised of when picking up his/her vehicle
- Describe the reasons for establishing good customer relations

## PRIOR LEARNING ASSESSMENT & RECOGNITION (PLAR)

None

## HOURS

Lecture: 12.5

Other: 12.5

## INSTRUCTIONAL STRATEGIES

Instructional strategies include: Lectures, demonstrations, case studies, assigned homework, group work, individual work, field trips, and project work in an authentic shop environment.

## GRADING SYSTEM

Percentages-ITA

## PASSING GRADE

70%

## EVALUATION PLAN

Type	Percentage	Assessment activity
Assignments	15	Quizzes and Assignments (formative - theory)
Exam	20	Theory exam (summative - theory)
Project	50	Practical assignments (preparation, task completion, cleanup, document writing-service report etc.)
Other	15	Observable active participation and team work

## COURSE TOPICS

- Topcoat Surface Imperfections
- Removal of Surface Imperfections
- Trim and Accessory Removal and Installation
- Decal and Striping Removal and Application
- The Pre-delivery Check
- Vehicle Detailing
- Preparing Vehicles for Customer Pickup
- Customer Advising

- Customer Relations

## LEARNING RESOURCES

None

Notes:

- Course contents and descriptions, offerings and schedules are subject to change without notice.
- Students are required to follow all College policies including ones that govern their educational experience at VCC. Policies are available on the VCC website at:  
<https://www.vcc.ca/about/governance--policies/policies/>.
- To find out how this course transfers, visit the BC Transfer Guide at <https://www.bctransferguide.ca>.

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1155 East Broadway  
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### Downtown campus

250 West Pender Street  
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### Annacis Island campus

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